

**Administrator**

**From:** The 3CPM Company [Support@3cpmcompany.com]  
**Sent:** Sunday, April 05, 2009 9:44 PM  
**To:** Stephen Hawking  
**Subject:** Support Case Update

**Notification Report - Support Case Update**[LOGIN / UPDATE](#)**Support Case:** 4 was updated. Please review new updates below.

Thank you for updating your support case record. Support staff will be immediately notified that the support case has been created or updated by the customer. **IMPORTANT:** Please do not reply to this email. If you wish to update this case, please click on the LOGIN / UPDATE link in the upper right hand corner of your support notification email.

**Hawking\_Stephen**

**Name:** Stephen Hawking  
**Company:** University of Cambridge  
**Street:** Wilberforce Road  
**Mailstop:** Centre for Mathematical Sciences  
**City/St/Zip:** Cambridge CB3 0WA,  
**Country:** UK

**Email:** moderator@3cpmcompany.com  
**Phone1:**  
**Phone2:**  
**Fax:**  
**Contact by:**Email  
**Notes:**

**0004****Duplicate Case:** None**One Line Description:** TYPE A SUMMARY OF THE PROBLEM HERE**Reference:****Case History:**

Sunday April 5, 2009 10:44 PM EST Opened By [Hawking\_Stephen]

Case History:

TYPE THE FULL EXPLANATION OF THE PROBLEM HERE. BE AS DETAILED AS YOU WISH

**Case Summary:****Case Resolution:****Time Spent Billing Information**

Date	Tech	Billable	Hours	Hourly Rate	Notes
<b>Billable Total:</b> 0 Hrs/ \$0			<b>Total Hours:</b> Hrs		

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